

INSIDE

20B

Former EnerStar Youth Tour participant earns scholarship

Luck of the draw

20C

EnerStar scores high on survey

20D

PowerShift Wi-Fi Thermostat Program

EnerStar annual meeting postponed

For the protection of our members and employees and to fully comply with the governor's Restore Illinois plan, the EnerStar Electric Cooperative Annual Meeting of Members, scheduled for June 24, 2021, has been postponed.

The cooperative is closely monitoring the COVID pandemic situation and the state mandates limiting social gatherings. Members will be notified via US Mail of the rescheduled date. Updated information will also be included in this monthly magazine and social media platforms. The cooperative is looking

at dates in September but unable to make venue commitments at this time.

The coronavirus pandemic has created uncertainty for all of us during this unprecedented time. However, we want to assure you, our member-owners, that our commitment to your energy needs will not waver. As always, our priority is reliable power delivery to the communities we serve.



Co-op director elections proceed


Much like this time last year, the EnerStar cooperative director elections will proceed with the originally scheduled annual meeting date of June 24, 2021. Voting instructions, candidate biographies, and ballots will be mailed to all active members in mid-May. Completed ballots should be placed in the return envelope that will be provided. If you are voting for more than one membership, please keep the ballots separate, as in do not combine in one mailing. Also, do not include any other correspondence such as payment on your electric bill.

Ballots can be returned two ways:

Mail your ballot in the pre-addressed, stamped envelope. Mail in ballots must be received by June 24, 2021. Or hand-deliver the ballot in the sealed envelope to the EnerStar office (if the lobby is open) or place in the night drop box at 11597 IL Hwy 1, Paris, IL.

Ballots will be counted by cooperative members who have agreed to serve as Election Inspectors and the cooperative attorney on June 25, 2021. Results will be announced at that time. Please call us at 800-635-4145 during the normal business hours of Monday through Friday, 7:30 am to 4:30 pm if you have any questions.



A Touchstone Energy® Cooperative 

11597 Illinois Highway 1
Paris, IL 61944
800-635-4145
Monday through Friday
7:30 a.m. to 4:30 p.m.



Former EnerStar Youth Tour participant earns scholarship

Bethanny Lawson, former youth tour alumna from EnerStar Electric Cooperative, Paris, was chosen as one of six recipients of the annual Glenn English National Cooperative Leadership Foundation Scholarship.

Lawson recently graduated from Waldorf University with a degree in business administration. She is currently working as a legislative correspondent for the U.S. Department of Agriculture in Washington, D.C. and applying to law schools for the 2021-22 school year.

"I decided on pursuing business and law after interning at the White House in the office of the Deputy Chief of Staff for Policy Coordination," says Lawson. "I learned a lot about management, the American workforce, and the strengths and weaknesses of our government. I caught the 'D.C. bug' in full force when I attended the 2018 Youth to Washington tour."

Feeling Lucky?



EnerStar Electric Cooperative Luck of Draw Scholarship

EnerStar Electric Cooperative is offering five lucky winners a \$250 scholarship to be used toward their continuing education! The scholarship is open to college students who are co-op members or are dependents of EnerStar members.

It's easy to qualify for the scholarship.

- Visit www.enerstar.com to download the scholarship application and answer a few questions about the co-op. (Don't worry, all the answers are there!)
- Mail (or hand deliver) the completed application to: EnerStar Electric Cooperative, Attn Scholarship, 11597 IL Highway 1, Paris, IL 61944
- **Submission deadline is September 1, 2021.**

Scholarships will be awarded to students attending an accredited institute of higher education. This includes a 4-year college or university, vocational-technical trade school (offering associates degree), community college or junior college and business college (offering associate degree). The scholarship must be used for educational costs, and the student must enter the accredited institute in the fall of the school year for which the scholarship is given.

It is important to note, dependents of co-op members must reside in the home where EnerStar provides the electricity.

Scholarship winners are responsible to provide EnerStar with a copy of their class registration for the first quarter/semester. Once correct documentation has been received and paperwork has been verified, checks will be made payable to the school and sent to the home address on record with EnerStar.



EnerStar scores high on survey

During summer 2020, EnerStar conducted a member satisfaction survey, which provides the co-op with an American Customer Satisfaction Index (ACSI) score and a Cooperative Attitude and Performance Scores (CAPS). The survey, conducted by the Association of Illinois Electric Cooperatives, determines member satisfaction, perceptions on cooperative performance, attitudes toward energy efficiency, communications, and much more.

“We are very thankful for the response from our membership. We are one of the smaller electric cooperatives in Illinois and the 466

surveys completed from throughout the EnerStar system points to a very engaged membership,” said EnerStar’s Angela Griffin. “The survey provides us a good benchmarking tool to see how we are doing and areas we can improve on.”

CAPSTONE (CAPS) is an industry-specific benchmarking tool being used by cooperatives nationwide to gauge performance in service areas deemed important to cooperative members. Of 20,000 plus members surveyed across the nation, three service variables were consistently rated most important are all areas that in which


Enerstar ranked high: the co-op is trustworthy, the co-op is well-managed, and the co-op truly cares about its members.


“EnerStar routinely looks at financial ratios to study how we compare to other Illinois electric cooperatives and to like-sized co-ops across the nation,” said Griffin. “These member surveys give us another angle to put our cooperative under the microscope. We appreciate the high marks but the insight provided helps us to continue to improve and give our members the best possible experience we can offer.”



MEMBER SERVICE


- ★ Friendly and courteous**94%**
- ★ Knowledgeable and competent**93%**
- ★ Ease of doing business**91%**
- ★ Effective Communication**90%**






9.1

Trustworthiness




8.8

Concern for members




8.9

Overall management



★ PROVIDING RELIABLE ELECTRIC SERVICE **87%**



★ RESTORING POWER QUICKLY AFTER AN OUTAGE **86%**

**POWER
MOVES**

Energy-Smart Solutions from
Your Local Electric Cooperative

IT PAYS TO BE SHIFTY.



When everybody's using electricity during the hottest days of the year, costs can go up. But with a Wi-Fi thermostat and a little help from our **PowerShift Wi-Fi Thermostat Program**, we make tiny temperature adjustments that save everyone money when electricity is most expensive. Get **\$50 just for signing up**—and another **\$25** for each year you stay enrolled. Who knew a little shift could pay off so big?

Learn more about PowerShift Wi-Fi Thermostat Program and eligible Wi-Fi thermostats at powermoves.com/powershift.



A Touchstone Energy® Cooperative 

*Not all Wi-Fi thermostats are eligible for this program; see complete list at powermoves.com/powershift.